REFUND POLICY

Services offered by/under the Company through the Website Platform are non-refundable in nature. However, under special circumstances, refund may be admissible, provided the refund claim is raised within 7 working days of the purchase.

Special circumstances means

- In case the access is not provided to the User.
- In case the duplicate payment has been made by the User.

Reasons for denied refund claims

Not with standing any of the above, the Company reserves the right, in its sole discretion, to limit or deny refund requests in the following cases.

- If a portion of the service has been consumed or any part of the content has been downloaded / used by the User before the refund is requested.
- If multiple refunds have been requested by the User for the same service.
- If there is reason to believe that the request of refund is not bona fide or if any abuse of the services are being made.
- If the facility for a timed event like a live course or webinar was provided and the User did not take the course or webinar due to his/her own reasons, and the event has already taken place.

We are committed to your privacy

The confidentiality and security of information we collect about consumers and customers is something Prime Algo is committed to protecting. Non-public information ("Information") about you will not be shared with third parties without your consent. The exceptions being the specific purposes below. This notice describes the information we may gather and the circumstances under which we may share it.

This is how our information is gathered

We get most of our Information directly from you. This happens when you apply for, access and use financial (and related) products and services offered by Prime Algo. This personal information we collect may include your name, address, telephone number, email address. We also use web tools on our website to help us monitor traffic patterns to see how our users navigate through our site.

This is how we protect your information

We maintain physical, electronic and procedural safeguards which are designed to comply with industry rules and regulations. To protect the confidentiality of Information and to comply with our established policies is something our employees are required to do. Information may be accessed by them only when there is an appropriate reason to do so, such as to administer our products or services. We also maintain physical, electronic and procedural safeguards to protect Information which complies with all applicable laws. Employees who violate this PrivacyPolicy are subject to disciplinary process

Password-protection on a secure server

Secure Sockets Layer (SSL) encryption is used on a secure server to better protect your information. Any interception by a third party is prevented when SSL encodes and decodes the transmission of personal information. Firewalls and other security technology are also used to protect our network and systems from external attack. In addition to our efforts, it is imperative that you protect your identity. Here are a few suggestions. When using the Internet, keep your security software current and turned on; protect your password information, shred personal documents, and check your credit report regularly. Bear in mind that Prime Algo will never request by email or similar electronic means your account number or login password, so if you ever receive such a request via the Internet, it is not from us and you should not entertain the same.

Information disclosure

It is our policy to never disclose any nonpublic information about our customers or former customers to anyone. We do not sell customer lists and we will never sell your name to a catalogue company.

This section contains the Terms of Use of this Website. By accessing this Website and any of its pages, you are agreeing to these Terms.

Information Sharing and Confidentiality

In consideration of your use of our Product, you represent that you are of legal age to form a binding contract and are not a person barred from receiving services under the laws as applicable in India. You also agree to provide true, accurate, current and complete information about yourself as prompted by our Product's registration form or any information provided by you by other means of communication. If you provide any information that is untrue, inaccurate, not current or incomplete (or becomes untrue, inaccurate, not current or incomplete), or we have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, we have the right to suspend or terminate your account and refuse any and all current or future use of our Product (or any portion thereof). You undertake to indemnify and keep indemnified PRIME ALGOTECH for any loss, claim, damage, costs (including legal and professional costs) relating to any abuse or violation including those aforesaid.

REGISTRATION AND TERMINATION

By registering for this facility you perceive that PRIME ALGOTECH and its administrators, workers and associates (hereinafter one by one and collectively mentioned as "PRIME ALGOTECH") reserves the correct, in its sole discretion, to deny you access to the present web site or any portion thence hastily for the subsequent reasons (a) any unauthorized access or use by you (b) if you assign or transfer (or try the same) any rights granted to you underneath this User Agreement or the other agreement that you just might have entered with PRIME ALGOTECH; (c) if you violate any of the opposite terms and conditions of this User Agreement. Termination or cancellation of this Agreement shall not have an effect on any right or relief to that PRIME ALGOTECH is also entitled, at law or in equity. Upon termination of this User Agreement, all rights granted to you'll terminate and revert to PRIME ALGOTECH .

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Enforcement of copyright

PRIME ALGOTECH takes the protection of its copyright materials very seriously.

If PRIME ALGOTECH discovers that you have used our copyright materials in contravention of the license above, PRIME ALGOTECH may bring legal proceedings against you for an injunction to stop you using those materials and monetary damages. You could also be ordered to pay our legal costs.

Unenforceable provisions

If any provision of this Website disclaimer is, or is found to be unenforceable under applicable law, that will not affect the enforceability of the other provisions of this Website disclaimer.

Ownership of copyright

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STRATEGY INTELLECTUAL PROPERTY

The material possession of the strategy logic and configuration can exclusively and completely belong to the strategy creator. If PRIME ALGOTECH opposition services are accustomed assemble the strategy and in this method, tip is shared by the creator, PRIME ALGOTECH's opposition and its representatives are certain to defend it as Trade secrets and not open up to any third party.

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PRIME ALGOTECH reserves its right, in its sole discretion, without any obligation and without any notice requirement, to change, improve or correct the information, materials and descriptions on this website and to suspend and/or deny access to this web site for scheduled or unscheduled maintenance, upgrades, improvements or corrections. PRIME ALGOTECH may discontinue or change any service described in or offered on this web site or in any modules or parts thereof at any time if deems fit and proper. PRIME ALGOTECH (including it sand their directors, employees, affiliates, agents, representatives or subcontractors) shall not be liable for any loss or liability resulting, directly or indirectly, from delays or interruptions due to electronic or mechanical equipment failures, telephone interconnect problems, defects, weather, strikes, walkouts, fire, riots, armed conflicts, acts of war, or other like causes. PRIME ALGOTECH shall have no responsibility to provide you access to the Website while interruption of the Website is due to any such cause shall continue.

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You agree that, PRIME ALGOTECH (Including its and their officers, directors, employees, affiliates, group companies agents, representatives or subcontractors) shall not be, in any event, be liable, whether in contract or tort, for any direct, special, indirect, consequential or incidental damages or other damages of any kind whatsoever arising out of the use or inability to use PRIME ALGOTECH for any purpose whatsoever even if PRIME ALGOTECH or any other such party has been advised of the possibility thereof. PRIME ALGOTECH and its affiliates, officers, directors, employees and agents shall have no liability in tort, contract, or otherwise to user and/or any third party. This limitation on liability includes, but is not limited to, the transmission of any viruses which may infect a user's equipment, failure of mechanical or electronic equipment or communication lines, telephone or other interconnect problems (e.g., you cannot access your internet service provider), unauthorized access, theft, operator errors, strikes or other labor problems or any force majeure. PRIME ALGOTECH cannot and does not guarantee continuous, uninterrupted or secure access to this web site.

INDEMINIFICATION

You shall indemnify, defend and hold harmless PRIME ALGOTECH (including its and their officers, directors, employees, affiliates, group companies, agents, representatives or subcontractors) from any and all claims and losses imposed on, incurred by or asserted as a result of or related to: (a) your access and use of <u>www.primealgotech.com</u> (b)any non-compliance by user with the terms and conditions hereof; or (c) any third party actions related to users receipt and use of the information, whether authorized or unauthorized. Any clause declared invalid shall be deemed severable and not affect the validity or enforceability of the remainder. These terms may only be amended in a writing signed by PRIME ALGOTECH. If PRIME ALGOTECH takes action (by itself or through its

associate companies) to enforce any of the provisions of this User Agreement, including collection of any amounts due hereunder, PRIME ALGOTECH shall be entitled to recover from you (and you agree to pay), in addition to all sums to which it is entitled or any other relief, at law or in equity, reasonable and necessary attorney's fees and any costs of any litigation.

ENTIRE AGREEMENT

This User Agreement constitutes the entire agreement between the parties, and is inclusive of any other written agreement existing between you and PRIME ALGOTECH. By using the information on <u>www.primealgotech.com</u>, you assume full responsibility for any and all gains and losses, financial, emotional or otherwise, experienced, suffered or incurred by you.

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